

**Information Governance – an update
Long Term Conditions Programme in Kent & Medway
September 2012**

Appendix 1

Current Information Governance Work streams	What is already happening	Lead contact	Timescales
Stakeholder consultation	The first Kent & Medway workshop in May 2012 led by the cluster Information Governance team discussed in detail the set up and proposed features of how the Medical Interoperability Gateway will function and the importance of designing an explicit patient consent model to enable different stakeholders to access different care records. A follow up workshop is to be planned later this year / early next year to describe progress so far.	Jenny Thomas AD Long Term Conditions Tony Obayori Programme Manager IM&T Jamie Sheldrake Information Governance Lead Kent & Medway PCT Cluster	First workshop completed in May 2012
Kent & Medway Information Sharing Agreement	This agreement has been developed to provide a framework for embedding best practice with regard to the exchanging of information proactively. All key health and social care organisations across Kent & Medway have signed into this agreement. It sets out a legal gateway making reference to key legislation such as the Data Protection Act 1998. It also contains the standard operating procedures (SOP) for the which the signatory partners have agreed in detail how and what information they are to share with each other, while ensuring compliance with legal and regulatory responsibilities.	Jamie Sheldrake Information Governance Lead Kent & Medway PCT Cluster	Completed
Completing Privacy Impact Assessments towards the development of Standard Operating	Between July to September 2012, the K & M Information Governance team along with KCC colleagues led the completion of the necessary PIAs and SOPs (involving weekly teleconferences) in the following key areas: 1. Acute trust and Community Health to view access to GP records using explicit patient consent. 2. The sharing and linking (with SUS or hospital data) of	Jamie Sheldrake Information Governance Lead Kent & Medway PCT Cluster Sally Smith Policy Officer Kent County Council	Completed except the SOP for sharing of social care data for combined

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Procedures	<p>pseudonymised primary care data for the purpose of risk stratification and population health intelligence with permission of data controller but explicit patient consent not required.</p> <p>3. The sharing of care records by the Multi-Disciplinary / Integrated Care Team. This has been drafted primarily for the use of sharing of data between KCC and KCHT. Other agencies will be incorporated once the scope of the MIG has been widened to include them.</p> <p>4. The sharing and linking (with SUS or hospital data) of pseudononymised social care data for the purpose of risk is on hold whilst clarification from NIGB/ICO is being sought on merging Health and Social Care data without consent.</p>		health and social care intelligence including risk stratification
Agreement signing off by data controllers	<p>GP practices in the East Kent Federation have been selected first to arrange necessary sign off of SOPs by their data controllers which should be completed by September / October 2012. It is expected that all 265 practices across K&M will have signed their agreements by the March 2013 along with consecutive roll out of the risk stratification tool. The LTC project managers have been specially delegated to ensure task completion. Parallel discussions are also taking place with respective Local Medical Committees to explore how they could facilitate this process.</p>	<p>Jenny Thomas AD Long Term Conditions</p> <p>Rob Stewart Co-medical Director</p> <p>Tony Obayori Programme Manager IM&T Kent & Medway Cluster</p>	Ongoing
Piloting of 'Patients Know Best'	<p>Patients Know Best is an national award winning approach towards virtual online solution for sharing patient care plan where the patient is the 'asset control manager'. It is currently the only product on the market that currently offers a set of critical and unique functionalities cpabale of the above.</p> <p>A agreement has made to pilot the use of Patients Know Best approach towards sharing of care records in the Swale and South Kent Coast CCG areas. This is expected to commence in October and will be mainly used for patients identified through risk stratification. Evaluation of patient experience will be one of the main outcome measures. If successful, the Patients Know Best will be adapted to provide an explicit patient consent model, built into</p>	<p>Jenny Thomas AD Long Term Conditions</p> <p>Rob Stewart Co-medical Director</p> <p>Tony Obayori Programme Manager IM&T Kent & Medway Cluster</p>	To start in mid October 2012

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	the Medical Interoperability Gateway once it is up and running, to facilitate the sharing of care records between different agencies.		
Caldicott Information Governance Review	<p>Caldicott requirements have governed the way the NHS shares information; this is now being reviewed nationally. KCC have responded to an evidence gathering exercise, summarising the information sharing process across adult social care in Kent and how this will be altered as we move to closer integration with health providers.</p> <p>By sharing our experiences with the Review Panel we can actively contribute to the review of Information Governance at a national level and bring about a change in legislation so that our vision of integration can be achieved. KCC has been asked to take part in further discussions in September.</p>	<p>Anne Tidmarsh, Director of Older People and Physical Disability, Families and Social Care, KCC Anne.tidmarsh@kent.gov.uk</p> <p>Sally Smith, Families and Social Care Policy officer Sally.smith@kent.gov.uk</p>	<p>Comments submitted on 27 June 2012</p> <p>Further discussions taking place in September</p>